

Except for essential workers who continue to commute to our facilities, we've temporarily suspended our \$100 company provided subsidy for those using public transportation to travel to and from our offices.

NVIDIA Commuter Program

Q1 How do I enroll in the commuter program?

- A1 Log into www.nvidiabenefits.bswift.com and select "My WageWorks Account."
- Select "Enroll In Commuter"
 - Choose the type of order you wish to make: public transit, vanpool or your parking option, and follow the instructions.

Q2 How do I take advantage of NVIDIA's monthly Commuter Subsidy?

- A2 The NVIDIA commuter subsidy applies to the public transit and vanpool programs only. You must have a transit or vanpool order to have the subsidy applied. The subsidy is paid only for the month in which you have placed a monthly order for your monthly pass. The subsidy will not roll over if you do not purchase a pass for the following month.

Q3 Will I get the \$100 Commuter Subsidy if my order is for \$70?

- A3 Orders placed for less than \$100 will receive the subsidy for the amount of the order, in this case \$70.

Q4 Will my order for over \$100 still have the remainder taken out in payroll deductions or will I have to pay out of pocket?

- A4 If your order is for more than \$100, the subsidy will apply to the \$100. Anything additional will be deducted from your paycheck.

Q5 Why does my paycheck have the NV commuter subsidy shown as post tax in my deductions? Shouldn't it be pre-tax?

- A5 The commuter subsidy is added to your earnings. The amount you see reported in the deductions portion of your paycheck "ER Commuter Sub" isn't a real deduction. It's an offset deduction to the earnings. There is no impact to your W-2.

Q6 What do I need to do to purchase a monthly transit pass

- A6 If you're enrolling for the first time, **you first need to get a Clipper card.**

Click [here](#) to download the PDF Clipper Card Application

Submit the form by:

Fax: **925.686.8221** or

Mail to: **Clipper Customer Service Center**

P.O. Box 318

Concord, CA 94522-0318

Or Email: custserv@clippercard.com

- Select the amount you would like to have on your Commuter Card. To determine this amount, identify how much you will need to fund your Clipper card to support your monthly commute needs. **Please note: if you are using the card to buy a Caltrain product, Clipper requires that you always have \$1.25 in cash value on your card. Please plan accordingly.**

If you already have a Clipper Card or have received your new one:

- Select "Every Month" to repeat the same order automatically each month until you change or cancel it.

- Select “Manage Calendar” to select benefit months you wish to receive your order.
- Select “One Time” if you prefer to log in again whenever you’d like to order more. Then complete your order.
- Make sure to enter your email address to receive account status electronically.

That’s it! If you provided your email address, check your inbox after you enroll for a welcome email with order and account information.

Q7 The site mentions WageWorks debit card as an option. Do I have to order a WageWorks debit card or can I continue to use my current Clipper Card and just have the funds added as I do now?

A7 You do not need to order a WageWorks debit card. You can continue to use your Clipper Card and have the amount added using the Clipper card E-cash feature as you do today.

Q8 Can I use the Commuter Program for my family members?

A8 The Commuter Program is setup for the Employee to commute to and from work; it is not transferable and should not be used for your spouse or other family members.

Q9 If I don’t use the entire balance on my card, will it expire?

A9 It depends on the election that you pick. If you elect a commuter card and only use \$30.00 of your \$60.00 election the remaining \$30.00 will stay on the card. If it is a monthly pass, the pass would then only be able to be used for that particular benefit month.

Q10 If I already have a standing order, do I need to do anything or will the subsidy apply to my orders?

A10 No action is required. The Subsidy will automatically be applied to your orders for amounts up to the \$100 monthly subsidy amount.

Q11 Can I use the pass for personal travel (i.e. holidays, weekend)?

A11 No. The Commuter Program is setup for you to commute to and from work. It should not be used for personal travel or for family personal travel.

Q12 How do I change my commuter benefits order?

A12 You can change or cancel your order by the 10th of each month for the following month’s pass.

- Go to www.nvidiabenefits.bswift.com to access your commuter benefits account.
- Choose “Modify or Cancel Commuter Order” from the menu, or select the listing for the order itself.
- To cancel, click the “Cancel” button.
- To change details such as amount, frequency or mailing address, follow the instructions and place your order.
- To change to a different type of pass or parking provider, cancel your order and start over with a new one.

You will receive an email confirmation as well as monthly reminders reflecting the change. If you prefer to make changes by phone, call 877-924-3967 during business hours.

Q13 I have my commuter account set up as a monthly amount. What happens to my commuter orders if I go out on a leave of absence?

A13 When on leave of absence you are not eligible for commuter benefits (IRS regulation) your future orders will be canceled. You will need to log in at www.nvidiabenefits.bswift.com and click on the link “my WageWorks Account” to restart or set up commuter orders.

- Q14 What is the deadline to place an order for the current or future month?**
- A14** You must sign up by the 10th of the month for the following months pass (ex: sign up on December 10th to receive a pass or card for January).
- Q15 What is uberPOOL?**
- A15** UberPOOL is an Uber service that lets you share a ride, with other Uber riders heading along a similar route. It is a more cost-effective service, with each rider only being charged for a portion of the trip. For more information on uberPOOL visit: <https://www.uber.com/info/uber-commuter-benefits/>.
- Q16 How will participants use WageWorks Commuter Benefits in conjunction with Uber?**
- A16** Participants can use their WageWorks Commuter Card or TransitChek QuickPay card to pay for uberPOOL rides. Participants elect the card on our platform and once the card is funded, they can add it to the Uber app payment profile and use it to pay for uberPOOL rides.
- Q17 How will participants find Uber when they log into their WageWorks account?**
- A17** Uber has been added as a transit operator on the WageWorks v5 and TAMS platforms. Participants can make an election via the normal process and select Uber as the operator for which they wish to make an election. To ensure compliance, the only product that will be made available for uberPOOL will be our card products.
- Q18 Which of Uber's service offerings work with our card products?**
- A18** For compliance reasons, the only current Uber service that will work with our pre-tax cards is uberPOOL. The uberPOOL service allows a rider to share a ride with other passengers. The vehicles dispatched to WageWorks commuter benefit program participants will be vehicles with a seating capacity of at least six passengers (not including the driver). Our cards are not eligible to be used for uberX, uberBlack or any other current Uber service.
- Q19 What happens if a participant tries to use another Uber product with a WageWorks card?**
- A19** Uber has undergone back end development on that and will ensure our cards cannot be used for other Uber products. An ineligible transaction will not work and will require the participant to use another form of payment.
- Q20 Will there be another Uber service for which participants can use our card products?**
- A20** Currently, uberPOOL is the only service offered by Uber that will work with our commuter benefits card.
- Q21 Is Lyft an available option with commuter benefits?**
- A21** Your WageWorks commuter card is now accepted in more Lyft Line cities. In addition to Boston, Miami, New York and Seattle, you can now use your WageWorks commuter card on Lyft Line in the following cities: Atlanta, Austin, Chicago, Denver, Las Vegas, Los Angeles, Nashville, Philadelphia, Portland, San Diego, San Francisco, Silicon Valley, Washington, DC, and the state of New Jersey. For more information on Lyft Line, please visit: www.lyft.com/line.